



NATIONAL  
QUALITY FORUM

## New Member Orientation

Nicole Silverman, Chief Operating Officer

Camille Espinoza, Director, Member Education

Michelle Robinson, Senior Director

July 26, 2017

# WELCOME

TO NATIONAL QUALITY FORUM

Over 430 Members Strong

## Your Host



**Camille Espinoza**  
Director, Member Education

## New Member Orientation

### Today's Agenda

- Welcome from NQF's President and CEO
- Featured Member
- Overview of NQF work
- Member exclusive benefits



## Our Newest Members



## Video: What Difference Does a Measure Make?



## Today's Speakers



**Nicole Silverman**  
Chief Operating Officer  
National Quality Forum



**Michelle Robinson**  
Senior Director, Member Relations  
National Quality Forum

## About NQF



Our mission is to lead national collaboration to **improve health and healthcare quality** through measurement.

NQF is a non-profit, nonpartisan, **membership-based** organization that works to catalyze improvement in healthcare.

## NQF Strategic Vision



## What We Do

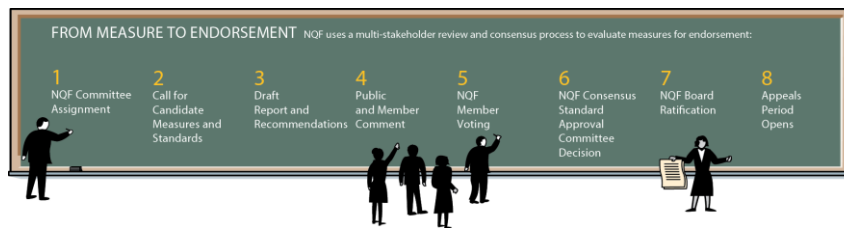
NQF achieves its mission through projects that:

- Set standards by endorsing measures through the Consensus Development Process (CDP).
- Recommend measures for use in payment and public reporting programs, such as Medicaid and Medicare programs.
- Accelerate quality improvement priorities.
- Advance electronic measurement.
- Provide information and tools to help healthcare decision-makers.

## What We Do: Endorse Measures

Examples of endorsement projects

- [All-Cause Admissions and Readmissions](#)
- [Behavioral Health](#)



## Suggested Changes to the CDP

- Ongoing measure submission opportunities
- A newly-formed NQF Scientific Methods Panel
- Expanded and continuous commenting period—with support/non-support
- Change in the content and structure of the measure evaluation technical report
- Final endorsement decision by the Standing Committee
- Shift in the role of the CSAC and the Appeals Board in the endorsement process
- Enhancements in stakeholder training and education
- Improvements in information exchange and access

## What We Do: Recommend Measures

*Recommendations to HHS about Medicare programs*

Examples of Measure Applications Partnership (MAP) Committees and Workgroups

- [Coordinating committee](#)
- [Hospital workgroup](#)
- [Clinician workgroup](#)
- [Post acute care / long-term care \(PAC LTC\) workgroup](#)
- [Dual eligible beneficiaries workgroup](#) (for patients who qualify for both Medicaid and Medicare)

## What We Do: Recommend Measures

*Recommendations to HHS about Medicaid programs*

Examples of Medicaid projects

- [Adult Medicaid core set task force](#) (MAP task force)
- [Child Medicaid core set task force](#) (MAP task force)
- [Medicaid Innovation Accelerator](#)



## What We Do: Accelerate QI Priorities

Examples of “frameworks” projects

- [Emergency Department Quality of Transitions of Care](#)
- [Improving Diagnostic Quality and Safety](#)
- [Telehealth Framework to Support Measure Development](#)

Example of multistakeholder collaboration projects

- [Measure Incubator](#)
- [National Quality Partners Leadership Consortium](#)
- [Shared Decision Making Action Team](#)
- [Opioid Stewardship Action Team](#) (now accepting applications)

## What We Do: Accelerate Electronic Measurement

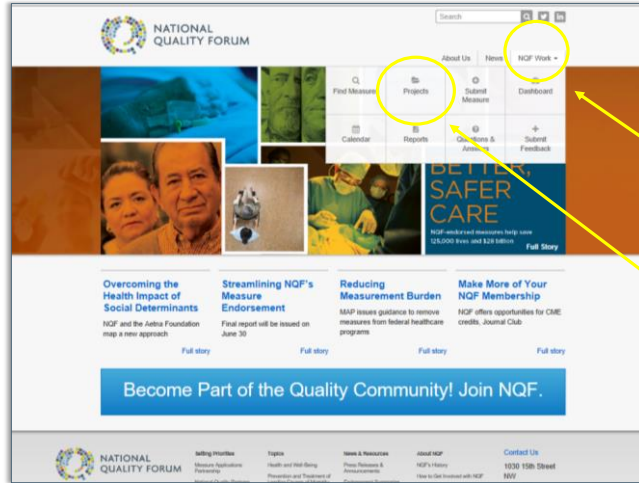
Examples of projects pertaining to e-measures and Health IT

- [Interoperability](#)





## Where to Find Projects



#1: Click here

#2: Then click here

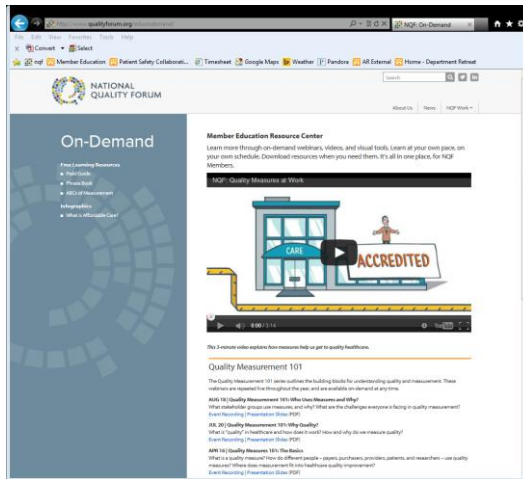
## Member Benefits

### NQF Members: Leading the Quality Community



Learn  
Influence  
Connect  
Stay Informed

## Learn: Resource Center

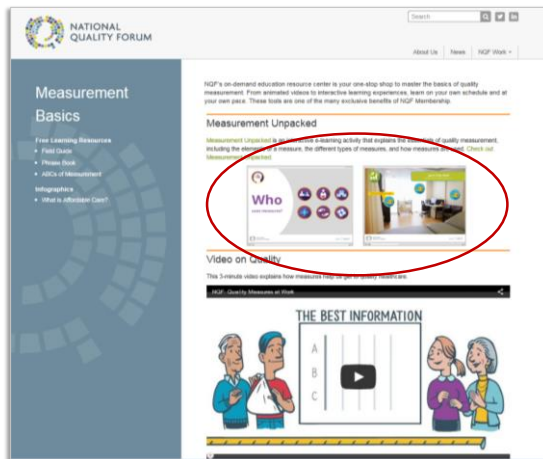


### Member Education Resource Center

Access learning tools on-demand, such as webinar recordings, videos, and infographics.

[www.qualityforum.org/membership/eduondemand](http://www.qualityforum.org/membership/eduondemand)

## Learn: Measurement Basics



Visit the [Measurement Basics](#) page for:

- [Measurement Unpacked](#) interactive e-learning –NEW!
- [Quality Measures at Work](#) video
- Infographics and other shareable resources

## Learn: Upcoming Events

### AUGUST 8

Measurement Frameworks in 30 Minutes | [More Details](#) | [Register](#)

### AUGUST 23

The Intersection of Hospital Readmissions and Behavioral Health, Part 3: The Patient Perspective | [More Details](#) | [Register](#)

### SEPTEMBER 28

Essentials of Quality Measurement | Full day, in-person workshop | Registration opening in August

### NOVEMBER 15

Accelerating Antibiotic Stewardship to Achieve Quality and Patient Safety | Full day, in-person workshop | Registration opening in Sept

## Influence

### [Inform NQF's Work in Measurement and Innovation](#)

- Attend Member Meet-Ups
- Participate in NQF meetings in-person or online
- Attend project webinars
- Submit measures for endorsement
- Comment on measures and reports
- Vote on measures for endorsement
- Nominate a colleague (or self-nominate) to a steering committee



## Connect



### Connect: Meet New Colleagues with an Interest in Quality

- Join a Member Network (Renal, HIT, Cancer, Quality Policy)
- Attend Member Meet-Ups
- Share your success stories: [nqfresults@qualityforum.org](mailto:nqfresults@qualityforum.org)
- Network with other Members at NQF events (easily identified through designated nametags)
- Show your affiliation through the NQF Member Logo

## Connect: NQF Member Connect

An online community platform for NQF Members to:

- **Engage in Discussions:** Ask questions, solicit input on your work, share news and events, reply to posts
- **Share and Explore Resources:** Post and find articles, model policies, useful tools
- **Make Connections:** Create a robust profile, find others with shared interests

Launching soon!

## Connect: Member Meet-Ups



Member Meet-Ups give Members:

- Early input into NQF projects
- Face time with NQF leaders
- Networking with other Members
- In-person or virtual participation

Join us on Sept. 26 in Washington, DC  
for our next Member Meet-Up

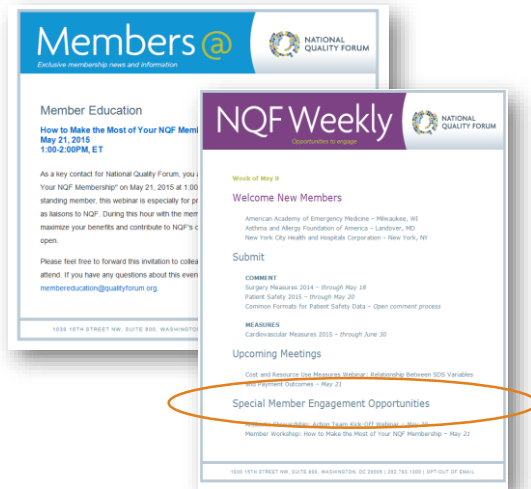
Registration opening soon

## Stay Informed: Member Exclusives



- NQFGo announcing all new projects
- Member Newsletter: "The Quality Community"

## Stay Informed: Member Exclusives



- Member alerts
- NQF Weekly for Members
- Follow NQF on Twitter: @NatQualityForum

NATIONAL QUALITY FORUM

27

## Save the Date

NATIONAL QUALITY FORUM  
2018 ANNUAL CONFERENCE

**FULFILLING THE  
QUALITY MANDATE—**  
Are we closer to safer, more  
effective, and affordable care?

MANDARIN ORIENTAL, WASHINGTON DC  
1330 MARYLAND AVENUE, SW  
WASHINGTON, DC 20024

**March 12-13, 2018**

## Your Member Relations Team at NQF



**Neal Comstock**  
Vice President  
ncomstock@qualityforum.org



**Michelle Robinson**  
Senior Director  
mrobinson@qualityforum.org



**Jonathan Grau**  
Senior Director  
jgrau@qualityforum.org



**Lois Frankel**  
Director, Member Engagement  
lfrankel@qualityforum.org



**Camille Espinoza**  
Director, Member Education  
cespinoza@qualityforum.org



**Kristen Washington**  
Senior Manager  
kwwashington@qualityforum.org

## Audience Discussion

Comments? Questions?



Please speak up or type into the chat box at anytime

