



NATIONAL
QUALITY FORUM

Creating a Framework to Support Measure Development for Telehealth

Committee Webinar

February 14, 2017

Welcome and Introductions

NQF Project Team

- Jason Goldwater, Senior Director
- Tracy Lustig, Senior Director
- Katie Streeter, Senior Project Manager
- May Nacion, Project Manager
- Irvin Singh, Project Analyst

Committee Members

- **Judd Hollander, MD (Co-Chair)**
- **Marcia Ward, PhD (Co-Chair)**
- Dale Alverson, MD
- Rashid Bashshur, PhD
- Adam Darkins, MB, ChB, MPH, MD, FRCS
- Henry DePhillips, MD
- Charles Doarn, MBA
- Marybeth Farquhar, PhD, MSN, RN
- Archibald (Stewart) Ferguson, PhD
- David Flannery, MD
- Paul Giboney, MD
- Nate Gladwell, RN, MHA
- Don Graf
- Julie Hall-Barrow, EdD
- Steven Handler, MD, PhD, CMD
- Yael Harris, PhD, MHS
- Kristi Henderson, DNP, NP-C, FAAN, FAEN
- Mary Lou Moewe, MT (ASCP), PMP, ACP, FACHE, CPHIMS
- Eve-Lynn Nelson, PhD
- Stephen North, MD, MPH
- Peter Rasmussen, MD
- Sarah Sossong, MPH
- Daniel Spiegel, MD, MBA
- Jean Turcotte, MA, BSN, RN
- Dennis Truong, MD
- Angela Walker, MD, FAAD

Agenda

- Welcome and Introductions
- Review of Meeting Objectives
- Feedback on the Draft Environmental Scan Report
- Opportunity for Public Comment
- Next Steps

Feedback on the Draft Environmental Scan Report

Structure of the Environmental Scan Report

- Methodology
- Results
 - Classified by Modality
 - » Domains (Access to Care, Cost/Cost-Effectiveness, Patient/Clinician Satisfaction)
 - » Literature described the type of modality; the clinical area is was aligned to, and its impact on one of the domains.
 - » Those discussed in the committee meeting were included, but not called out specifically.
- Clinical Areas – are there that need additional research?
- Are there any comments/suggestions on how the report is structured?

Domains of Information

- Domains of Information
 - *Access to Care*
 - *Cost*
 - *Cost-Effectiveness*
 - *Patient Experience*
 - *Clinician Experience*
- Are there other domains that need to be captured?
- Will these domains provide a foundation on which to develop measure concepts for the framework?
- Are there those that NQF should prioritize over others?

Clinical Focus Areas

- The five clinical areas in which NQF focused on:
 1. *Mental Health*
 2. *Dermatology*
 3. *Chronic Disease*
 4. *Rehabilitation*
 5. *Care Coordination*
- This was based on the preponderance of studies and population examined in these studies
- Are there any other areas that NQF should focus on in the Environmental Scan Report?
- Which ones do you feel are the most significant and will have the most impact in the framework?

Initial Measure Selection

- Existing measures from AHRQ, NQF, and MIPS [1](#)

Category	Number of Measures
Mental and Behavioral Health	13
Dermatology	2
Chronic Disease	26
Rehabilitation	15
Care Coordination	17

- Should we be examining measures from other sources than those listed?
- Do you know of any other existing measures that could be included in a telehealth measure framework?
- How should NQF prioritize which measures to include?

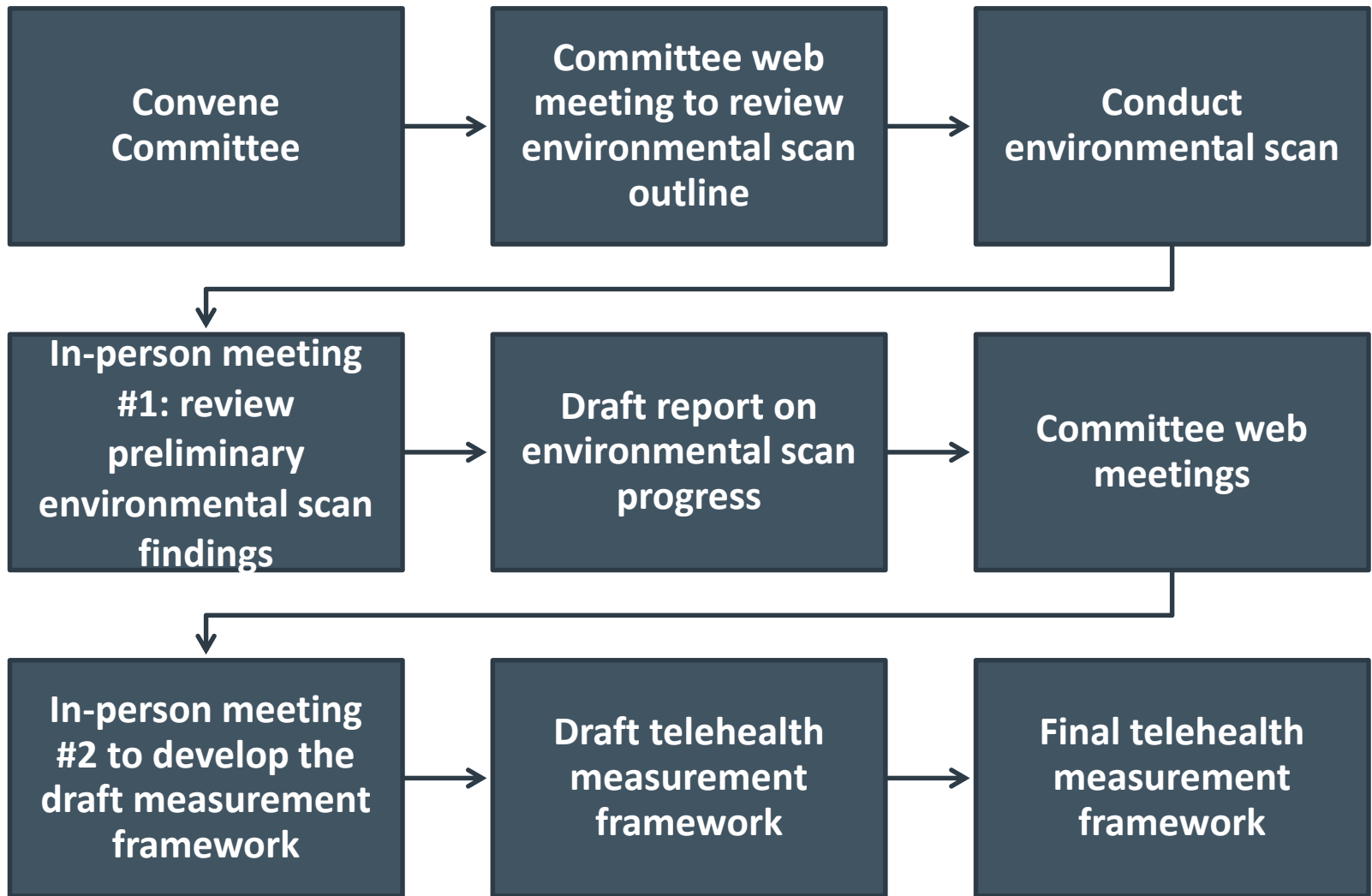
Current Gaps

- What current gaps in telehealth measurement, either through a clinical area or telehealth in general, need to be considered?
- Are there measure concepts that can be developed that assesses concordance between a primary care provider and a specialty provider sharing images?
- What measure concepts are important in relation to the involvement of family members or other caregivers in the management of care for care coordination?
- How can telehealth facilitate family-centered care?
- What are the most important gaps to consider in terms of impact and how can those be prioritized?

Opportunity for Public Comment

Next Steps

Project Activities and Timeline



Key Meeting Dates

Meeting	Date/Time
In-Person Meeting #2	March 7, 2017, 8:30 AM – 4:30 PM ET March 8, 2017, 8:30 AM – 2:30PM ET
Web Meeting #4	May 23, 2017, 1:00PM-3:00PM ET
Web Meeting #5	July 28, 2017, 1:00PM-3:00PM ET

- Information on travel arrangement has been emailed from NQF Meetings Department.
- RSVP by Wednesday, March 1, 2017.

Project Contact Information

- Email: telehealth@qualityforum.org
 - *Please send any tracked edits/comments by February 28*
- NQF Phone: 202-783-1300
- Project page:
<http://www.qualityforum.org/ProjectDescription.aspx?projectID=83231>

Questions?