

THE NATIONAL QUALITY FORUM

1 NATIONAL VOLUNTARY CONSENSUS STANDARDS FOR DEVELOPING A FRAMEWORK
2 FOR MEASURING QUALITY FOR PREVENTION AND MANAGEMENT OF PRESSURE
3 ULCERS
4

5
6 TO: NQF Members and Public
7

8 FR: NQF Staff
9

10 RE: Pre-voting review for *National Voluntary Consensus Standards for Developing a*
11 *Framework for Measuring Quality for Prevention and Management of Pressure Ulcers*
12

13 DA: April 8, 2009
14

15 The draft document, National Voluntary Consensus Standards for Developing a
16 Framework for Measuring Quality for Prevention and Management of Pressure Ulcers is
17 posted on the NQF web site, www.qualityforum.org along with additional information
18 including:

- 19 • A summary of the Steering Committee deliberations and recommendations
20 including a presentation demonstrating three methods to measure the area
21 encompassing a pressure ulcer
- 22 • Environmental scan
23

24 In addition to seeking general comments on the report and the three domains, NQF is
25 seeking comment regarding the 3 methods to measure the area encompassing a pressure
26 ulcer and a maximum 8 hour timeframe for a comprehensive skin and pressure ulcer
27 risk assessment upon arrival to a facility.
28

29 Pursuant to section II.A of the Consensus Development Process, v. 1.8, this draft
30 document, along with the accompanying material, is being provided to you at this time
31 for purposes of review and comment only – not voting. You may post your comments
32 and view the comments of others on the NQF website.
33

34 **NQF Member comments must be submitted no later than 6:00 pm ET, May 7, 2009;**
35 **public comments are due by 6:00 pm ET, April 30, 2009.**
36

37 NQF strongly prefers to receive comments through the online comment form. Supporting
38 documents may be submitted by email to pressureulcer@qualityforum.org with *pressure*
39 *ulcer comments* in the subject line and your contact information in the body of the email.
40

41 Thank you for your interest in the NQF's work. We look forward to your review and
42 comments.
43

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61

62

63 Purpose of this project

64 The purpose of this project was to develop a framework for measuring quality for
65 prevention and management of pressure ulcers at both the facility and practitioner
66 levels across the continuum.

67

68 Purpose of the Framework

69 A nationally endorsed framework around the prevention and management of pressure
70 ulcers across the continuum can serve as a road map that identifies preferred practices
71 and performance measures, as well as areas requiring additional research or
72 development. The evidence-based framework provides a conceptual model that
73 identifies interrelated domains and sub domains that are applicable to multiple settings
74 of care and providers of care. The framework, therefore, can be used to identify and
75 organize NQF-endorsed® preferred practices and performance measures. Guided by
76 the framework, a set of preferred practices and measures should provide comprehensive
77 evaluation and reporting tools to address the following:

- 78 • Prevention of pressure ulcers;
- 79 • Healing of pressure ulcers;
- 80 • Measuring incidence and prevalence of pressure ulcers and the pros and cons of
81 both;
- 82 • Multiple levels of analysis, including providers, systems, communities and
83 geographical areas;
- 84 • Accountability as the patient moves across settings of care, such as present on
85 admission;
- 86 • Measuring and staging of pressure ulcers, including temporarily “unstageable” and
87 scoring systems;
- 88 • Multiple lesions and deep tissue injury in evolution; and
- 89 • Harmonization of measure specifications across settings of care.

90

91

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- 92 NATIONAL VOLUNTARY CONSENSUS STANDARDS FOR DEVELOPING A FRAMEWORK
93 FOR MEASURING QUALITY FOR PREVENTION AND MANAGEMENT OF PRESSURE
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181

182 Background:

183 Pressure ulcers are a complex clinical problem in which pressure, shear force and
184 friction damage soft tissue. Underlying tissue health, excess moisture, nutritional state
185 and other factors contribute to vulnerability. Pressure ulcers are one of the five most
186 common harms experienced by patients in healthcare facilities* and they are considered
187 key clinical indicators of the standard and effectiveness of care. Despite recent major
188 technical advances in healthcare, pressure ulcers still occur at unacceptable rates within
189 healthcare facilities, even though the majority of ulcers are preventable.†

190 Pressure ulcers are both high cost and high volume adverse events. In 2006, there were
191 322,946 reported cases of Medicare patients who had a pressure ulcer as a secondary
192 diagnosis during hospitalization – these cases had an average charge of \$40,381 for an
193 annual total cost of \$13 billion.‡ In addition, beginning October 1, 2008, Medicare will no
194 longer pay the extra cost of treating stages III and IV pressure ulcer that occur while the
195 patient is in the hospital.

196

197 Quality measurement organizations have worked to reduce the prevalence of pressure
198 ulcers in nursing homes, home health, rehabilitation facilities and hospitals. To date,
199 NQF has endorsed six measures addressing pressure ulcers. The measures use a variety
200 of definitions, specifications, staging, and timeframes such that the results are not
201 comparable among settings of care or for a single patient that moves across different
202 care settings. To understand the impact of pressure ulcers across settings, quality
203 measures addressing prevention, incidence, and prevalence of pressure ulcers must be
204 harmonized and aligned. This will require collaboration among measure developers and
205 other interested stakeholders.

206

207 Purpose of this project

208 The purpose of this project was to develop a framework for measuring quality for
209 prevention and management of pressure ulcers at both the facility and practitioner
210 levels across the continuum.

211

212 Purpose of the Framework

213 A nationally endorsed framework around the prevention and management of pressure
214 ulcers across the continuum can serve as a road map that identifies preferred practices
215 and performance measures, as well as areas requiring additional research or
216 development. The evidence-based framework provides a conceptual model that
217 identifies interrelated domains and sub domains that are applicable to multiple settings
218 of care and providers of care. The framework, therefore, can be used to identify and
219 organize NQF-endorsed® preferred practices and performance measures. Guided by
220 the framework, a set of preferred practices and measures should provide comprehensive
221 evaluation and reporting tools to address the following:

- 222 • Prevention of pressure ulcers;
- 223 • Healing of pressure ulcers;
- 224 • Measuring incidence and prevalence of pressure ulcers and the pros and cons of
- 225 both;

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- 226 • Multiple levels of analysis, including providers, systems, communities and
227 geographical areas;
228 • Accountability as the patient moves across settings of care, such as present on
229 admission;
230 • Measuring and staging of pressure ulcers, including temporarily “unstageable” and
231 scoring systems;
232 • Multiple lesions and deep tissue injury in evolution; and
233 • Harmonization of measure specifications across settings of care.
234

235 The following provides an overview of the framework.

236

237 Framework Domains and Sub domains

238

239 Standardized staging and measuring techniques, public reporting, and prevention and
240 healing treatments require identification of a comprehensive framework that delineates
241 the domains of high-quality care. From this framework, preferred practices can be
242 identified and/or mapped to, and from those practices measures can be developed.
243 Gaps in practices, performance measures and areas requiring additional research and
244 development should be readily identifiable based on this approach.
245

246

247 The three primary domains of measuring quality for the prevention and management of
248 pressure ulcers are as follows:

249

1. Staging and Measuring of Pressure Ulcers

250

251

2. Analytics

252

253

3. Prevention and Healing of Pressure Ulcers

254

255 Each domain has sub-domains that further delineate the components of each domain.

256

257 DOMAIN ONE – STAGING AND MEASURING OF PRESSURE ULCERS

258

259 This domain focuses on appropriate measuring and staging of pressure ulcers including
260 appropriate tools and/or scales including temporarily “unstageable” wounds, scoring
261 systems, multiple lesions and deep tissue injury in evolution; definitions for terms,
262 guidance for performing measuring and staging activities, and clarification for any
263 misconceptions or known errors in performance
264

265

265 **Domain 1.1**

266

267 **Staging of Pressure Ulcers.** A ‘Grading System’ is more appropriate and is currently
268 used in Europe.[§] The current ‘Staging’ system implies a progression; however, the
269 concept of progression across stages does not have strong pathophysiologic support.
270 Other ‘staging’ systems in medicine often imply severity and anticipate decline such as
271 in metastatic cancer – the stage of the cancer determines the treatment, which in turn,

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272 determines the patient's outcome; the stage of a pressure ulcer is not linked to a
273 treatment or outcome.

274
275 The currently available evidence does not support the concept of progression in pressure
276 ulcers, i.e. Stage IV pressure ulcers have not necessarily progressed from Stage I
277 ulcers. This is because Stage IV pressure ulcers can occur from the inside out,
278 whereas more shallow stage II ulcerations can occur from the outside in.

279
280 Staging of pressure ulcers is often performed inaccurately. Stage I pressure ulcers are
281 often missed in patients with darker skin pigmentation.** In addition, it is often difficult
282 for providers to distinguish a Stage III from a Stage IV pressure ulcer in some areas such
283 as nose or ear due to the presence of cartilage rather than bone.

284
285 Recommended changes to the current staging system of pressure ulcers:

- 286 • Stage I and II pressure ulcers to be graded as partial thickness injury pressure
287 ulcer
- 288 • Stage III, IV pressure ulcers, deep tissue injury (DTI), and 'unstageable' pressure
289 ulcers to be graded as full thickness injury pressure ulcers

290
291 Definitions:

292
293 **Partial Thickness Injury:** includes intact skin with color change and superficial open
294 areas and clear fluid filled blisters. Describe whether area is open or closed. A pressure
295 ulcer would be considered closed once re-epithelialized or color change has resolved
296 (Stage I, II).

297
298 **Full Thickness Injury:** includes wounds with involvement of underlying structures.
299 This would include DTI, purple pressure ulcers and blood filled blisters and unstageable
300 (Stage III, IV, UN, DTI).

- 301 • Once a full-thickness ulcer has re-epithelialized it should be considered 'closed'
302 rather than 'healed'.
- 303 • Describe whether pressure ulcer is open or closed.
- 304 • Deep structure involvement in a full thickness injury refers to bone exposure and
305 bone involvement.
- 306 • Bone exposure refers to an exposed bone or structure within the wound whereas
307 bone involvement refers to complications such as a diagnosis of osteomyelitis.
- 308 • DTI refers to purple or maroon localized area of discolored intact skin or blood
309 filled blister due to damage of underlying soft tissue from pressure ulcer and/or
310 shear. The area may be associated with tissue that is painful, firm, mushy,
311 boggy, warmer or cooler to touch as compared to adjacent tissue.

312
313
314 **Domain 1.2**

315
316 **Measuring Pressure Ulcers.** The goal in wound measurement is to establish an
317 objective basis for creating the plan of pressure ulcer care, for monitoring progress

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318 toward goals and to guide changes to the plan of care, as needed, to sustain progress.
319 Clear, consistent wound assessment also supports effective coordination of care across
320 settings. An industry 'minimal' standard is needed. Those facilities, who have
321 established more advanced measuring technology such as tracing systems, should
322 continue to utilize them.

323
324 Tools and scales are currently available which demonstrate improvement of pressure
325 ulcers but have not been validated to demonstrate outcomes when used by clinicians
326 over time. Some of these tools/scales include the PUSH Tool[®]†, Bates- Jensen tool[®]‡
327 and Sonata.

328
329 Measurement depends on the way length is determined. The majority of wound care
330 professionals prefer a head-to-toe direction, encompassing the wound; the width is the
331 longest perpendicular and the depth is the deepest site to the plane of the wound surface
332 at the level of the skin.

333
334 The problem with the "longest length" is that it depends on how the skin is manipulated
335 and the patient is positioned (side-ward movement of the skin is easier than vertical
336 movements in the areas that are generally affected). The reason some clinicians prefer
337 "longest length" is because photographs often fail to have anatomic markers that
338 distinguish the body's orientation. This is "easily" compensated for, by requiring that all
339 photographs have a scale that is oriented head-to-toe, an important practice if one is to
340 track these wounds over time and setting of care.

341
342 The following three methods were presented by Dr. George Taler, a member of the
343 Steering Committee, and discussed by the Steering Committee:

- 344 • "Box" technique (Length A): Longest dimension, regardless of orientation
- 345 • "Best Area" (Length B): Longest vertical measurement within the wound
346 boundaries
- 347 • "Vertical Box" (Length C): Longest measure that encompasses the wound

348
349 **NQF is specifically seeking public and member comment regarding the three**
350 **methods of measurement. [Access the power point presentation here.](#)**

351
352 **To measure a pressure ulcer use:**

- 353 1. Length: longest length, head-to-toe
- 354 2. Width: perpendicular to length
- 355 3. Depth: deepest vertical depth - 'dipstick' in multiple areas to obtain deepest
356 depth
- 357 4. Area: encompassing the pressure ulcer

358
359 Longest length is recommended when anatomical structures are not available for head-
360 to-toe measurement.

361
362 It is important to recognize that, for full thickness pressure ulcers, complete resurfacing
363 with epithelium most likely does not occur during a short acute care stay. In addition,

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364 for pressure ulcers requiring debridement, there may be an increase between
365 measurements in the size of a pressure ulcer due to debridement.

366
367 The PUSH Tool® measures length, width, exudate amount, and tissue type but does not
368 include larger wounds and wound depth. Currently there is no evidence-based
369 literature available to demonstrate that pressure ulcer characteristics such as exudate is a
370 sign of improvement. This may be related to the fact that volume present is influenced
371 by dressing type and frequency of dressing change.

372
373 An ideal measuring tool would include the elements of:

- 374 1. Length x width
- 375 2. Depth
- 376 3. Tissue Type % (i.e. necrotic, eschar, slough etc.)
- 377 4. Undermining/tunneling

378

379

380 **Domain 1.3**

381

382 **Tracking Outcomes and Severity of Pressure Ulcers.** Partial thickness tissue injury
383 pressure ulcer dimensions are difficult to obtain and often subjective^{ss} due to difficulty
384 in determining wound edge due to erythema, blisters, etc., therefore closed vs. healed
385 characteristics are to be identified for internal quality improvement purposes only.

386

387 At this time, other wounds such as diabetic foot ulcers, venous stasis ulcers, shearing,
388 skin tears, perineal (incontinence associated) dermatitis, surgical wounds, (does not
389 include surgical debridement of chronic pressure ulcers) etc. are not included because
390 these types of wounds require different treatment. Grouping various types of
391 ulcers/wounds requires further research and would not provide a true indicator of
392 quality due to the varying etiology of these wounds.

393

394 The following is the basic information required to track outcome and severity of
395 pressure ulcers for quality improvement purposes. A full assessment is still required to
396 determine treatments and interventions.

397

- 398 • Factors that could track severity and outcome:
 - 399 ○ Size (Length x Width x Depth) LxWxD
 - 400 ○ Necrosis
 - 401 ○ Undermining/tunneling/sinus tracks/exposed structures
- 402
- 403 • Documentation of Multiple Pressure Ulcers:
 - 404 ○ Number of partial thickness injury pressure ulcers
 - 405 ○ Number of full thickness injury pressure ulcers
- 406
- 407 • Tracking Pressure Ulcers for internal Quality Improvement:
 - 408 ○ Partial thickness injury: closed vs. open
 - 409 ○ Dimensions (LxWxD) of the largest full thickness injury

410

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411 Domain 1.4

412

413 **Public Reporting of Pressure Ulcers.** The level of information required for
414 measurement and improvement of pressure ulcers depends on the intended use. To
415 drive quality improvement, a more detailed, robust set of parameters are required. For
416 public reporting purposes, the following information that is usable by end users should
417 specifically include:

- 418 1. The number of partial thickness and full thickness injury pressure ulcers.
- 419 2. The most severe pressure ulcer such as the largest full thickness injury pressure
420 ulcer; if the patient does not have any full thickness injury pressure ulcers, then
421 the most severe partial thickness injury pressure ulcer should be reported.

422

423 The other factors noted above are useful to monitor quality improvement and would
424 specifically track the size and depth of each pressure ulcer.

425

426 DOMAIN TWO – ANALYTICS

427

428 This domain focuses on measuring the incidence and prevalence of pressure ulcers and
429 the pros and cons of both activities; performing analysis at multiple levels, including
430 providers, systems, communities, and geographical areas; determining accountability as
431 the patient moves across settings of care and identifying potential pit falls; and drafting
432 standard specifications with numerator and denominators including exclusions for
433 various pressure ulcer measures (process, outcome, populations).

434

435 Domain 2.1

436

437 **Incidence and Prevalence.** Incidence data are difficult to obtain, therefore a substitute
438 or proxy measure called facility- or agency-acquired can be used instead. For example,
439 we commonly think of the acquisition of pressure ulcers in the long-term care setting as a
440 two-point difference or a two-point prevalence difference, those who did not have it on
441 admission to the long-term care facility versus those who had it on the next MDS. OASIS
442 measures of agency-acquired pressure ulcers can be estimated as those who did not have
443 the pressure ulcer when they were admitted versus those who had it on the next OASIS
444 assessment or before discharge or any subsequent OASIS assessment that was completed
445 in between. This has been used that as a proxy measure. When used in acute care settings,
446 it has been called hospital-acquired.

447

448 Established definitions of incidence and prevalence:

449

- 450 • Incidence:
 - 451 • Numerator: # of people who acquire the event in question
 - 452 • Denominator: # of people within the population under question
- 453
- 454 • Prevalence:
 - 455 • Numerator: # of people who have the event under question
 - 456 • Denominator: population under question

457

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458 The intended use of the measure determines if incidence or prevalence is more
459 informative. Current measurement systems such as the National Database of Nursing
460 Quality Indicators (NDNQI) use prevalence measures. Prevalence measures, on the
461 whole, are easier to measure than incidence measures.

462 463 Incidence Pro:

- 464 • Incidence is most accurate using a database
- 465 • Excludes present on admission

466 467 Incidence Con:

- 468 • Problems in defining present on admission (POA) data for incidence
- 469 • End point measures differ in different settings
- 470 • Time intensive; requires extensive resources to track true incidence, because some
471 incident cases may be missed if patient was not included in end-point assessment or
472 pressure ulcer closed before endpoint assessment.

473 474 475 **Domain 2.2**

476 477 **Measuring Incidence and Prevalence:**

478 In order to have comparable data, standard methods of data collection must be defined.
479 Currently, these methods are setting-specific. It is critical that we move to harmonize
480 the methods across settings as we move toward consideration of care coordination and
481 patient-focused episodes of care. Some basic tenets of measurement of pressure ulcers
482 are:

- 483
484 1. Setting-acquired ulcers are an acceptable method of measuring incidence
485 a. setting-acquired definition:
 - 486 i. start: assessment on admission
 - 487 ii. possible end points: discharge assessment, quarterly assessment,
488 or other assessment conducted after admission to facility to
489 capture setting acquired pressure ulcers
- 490 2. Start and endpoint assessment:
 - 491 a. endpoint should capture pressure ulcers acquired since start of care and
492 would determine if the pressure ulcer is hospital/facility acquired
- 493 3. Move toward real-time reporting vs. reporting data obtained from retrospective
494 chart review

495
496 At this time, studies have shown extracting pressure ulcer data from electronic records is
497 not accurate. Studies have found too much discrepancy between the accuracy of
498 physical inspection to chart review in determining hospital acquired pressure ulcers
499 with physical inspection finding higher rates.***

500 501 **Domain 2.3**

502 503 **Inclusion and Exclusion Principles:**

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- 504 • Be as inclusive as possible; but where preventive measures are contraindicated for
505 specific individuals, those individuals may be excluded. Examples include an
506 immobile patient who declines replacing the bed with a pressure redistribution
507 support surface, or a malnourished patient who eats little, despite maximal provider
508 support and whose goals of care or clinical presentation indicate that a feeding tube
509 is not appropriate.
- 510 • Exceptionally low risk populations may be excluded such as normal obstetrics
511 • Keep track of patients who are not included due to refusals, off the unit, unstable,
512 etc.
- 513 • Hospital stay: short stay patients may be excluded, i.e. 48 hour cardiovascular
514 hospital stay – risk adjust to avoid skewing the data
515

516 Exclusion criteria should be indentified first and for public reporting, criteria must be
517 clear and monitored for continued appropriateness.

518 **Domain 2.4**

519 **Risk-adjustment:**

- 522 • Development of risk-adjustment models for hospitals must consider the
523 structural/quality/outcome link for any risk-adjustment, including why a variable
524 (e.g. hospital size, unit type) might influence outcomes when constructing risk-
525 adjustment.

526 **DOMAIN THREE - PREVENTION AND HEALING**

527
528
529 This domain focuses on proper prevention techniques and equipment for specific
530 population or clinical situations; proper healing strategies for various populations or
531 clinical situations; and identifying outdated prevention or healing strategies that should
532 no longer be used.

533 **Domain 3.1**

534 **Assessment:**

- 537 • Screen all patients with a head-to-toe skin assessment on admission to identify
538 problem areas early
- 539 • Screen all patients with a head-to-toe pressure ulcer risk assessment on
540 admission^{†††,1}
- 541 • The head-to-toe skin assessment and the pressure ulcer risk assessment should be
542 done within 8 hours of arrival to facility (including arrival at the emergency
543 department). NQF is specifically seeking public and member comment on this 8-
544 hour assessment window.
- 545 • Integrate repetitive and sequential comprehensive assessments,² including both
546 head-to-toe skin and risk assessments into an interdisciplinary plan of care and
547 communicate across care settings

¹ Most commonly used tools include the Braden scale© and PUSH tool©

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548

549 **Domain 3.2**

550

551 **Training and Education:**

552

- 553 • Educate students as part of core curriculums in primary professional training
- 554 • Educate staff by professional training and support ongoing competency at all
- 555 levels
- 556 • Educate patients and caregivers in prevention and treatment strategies

557

558 **Domain 3.3**

559

560 **Prevention Strategies:**

561

- 562 • Consider goals of care
- 563 • Pressure redistribution surfaces³ for bed and chair
- 564 • Nutrition and hydration – assess parameters such as weight status, adequacy of
- 565 food and fluid intake, hydration status, pertinent laboratory data and provide
- 566 appropriate nutrition support.##
- 567 • Turn for bed and chair – each facility will set specific time frame based on
- 568 individual patient circumstances or use current guidelines^{\$\$\$}
- 569 • Management of bowel and bladder incontinence
- 570 • Maintain proper hygiene
- 571 • Daily or repetitive skin inspection for at-risk patients

572

573 **Domain 3.4**

574

575 **Supporting Effective Care Transition:⁴**

576

577 Current plan of care should follow the patient across care settings. If patient does not
578 have a pressure ulcer, the preventive measures that are in use and have been effective
579 for the patient should be included in the plan of care that is communicated across
580 settings.

581

1. Factors that could track severity and outcome:

² Comprehensive assessment: includes both skin assessment and pressure ulcer risk screening to manage and prevent pressure ulcers

³ Pressure redistribution: Support surfaces for pressure ulcer prevention and treatment that act by either moulding around the patient to distribute the patient's weight over a larger area or by mechanically varying the pressure also described as pressure-redistributing devices.¹³ Examples of devices for redistribution include non-powered air, water, or gel-filled devices; powered low-air-loss, alternating-pressure and air-fluidized devices.

⁴ Care transition: a set of actions designed to ensure the coordination and continuity of healthcare as patients transfer between different locations or different levels of care within the same location. Representative locations include but are not limited to hospitals, sub-acute and post-acute nursing facilities, the patient's home, primary and specialty care offices, and long-term facilities.

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- 582 a. Size (LxWxD)
583 b. Necrosis
584 c. Undermining/tunneling/sinus tracks/exposed structures
585 2. Documentation of Multiple Pressure Ulcers:
586 a. Number of partial thickness injury ulcers
587 b. Number of full thickness injury ulcers
588 3. Tracking Ulcers:
589 a. Full thickness tissue injury pressure ulcer: closed vs. open⁵
590 b. Dimensions (LxWxD) of the largest full thickness injury
591 4. Treatment plan:
592 a. Date of onset and supplies used, application technique and frequency of
593 dressing change
594 b. Equipment used to redistribute pressure while in bed, during transfer
595 and while sitting and/or use of any other adaptive equipment
596 c. Patient/patient designee/caregiver education
597 5. Patients At-Risk for Pressure Ulcers:
598 d. Risk assessment instrument used and last score
599 e. Prevention measures implemented as part of the previous plan of care
600

601 Domain 3.5

602 Development of Plan of Care:

603 Wound care strategies should be aligned with the patient's overall condition, goal of
604 care and preferences.

- 605 • Tailor plan of care to the individual when establishing a goal of wound healing
606 vs. palliation.^{6,7}
- 607 • Develop a realistic care plan in collaboration with the patient and/or patient
608 designee and caregivers.

609 Domain 3.6

⁵ Partial thickness pressure ulcers generally heal by regeneration so after closure, they no longer exist. Full thickness pressure ulcers, however, heal by repair and the resulting tissue is permanently altered so we call them "closed" rather than "healed".

⁶ Palliative Care: refers to patient- and family-centered care that optimizes quality of life by anticipating, preventing, and treating suffering. Palliative care throughout the continuum of illness involves addressing physical, intellectual, emotional, social, and spiritual needs and facilitating patient autonomy, access to information, and choice.¹⁴

⁷ Hospice care: a service delivery system that provides palliative care for patients who have a limited life expectancy and require comprehensive biomedical, psychosocial, and spiritual support as they enter the terminal stage of an illness or condition. It also supports family members coping with the complex consequences of illness, disability, and aging as death nears. Hospice care further addresses the bereavement needs of the family following the death of the patient. Of particular importance, palliative care services are indicated across the entire trajectory of a patient's illness and its provision should not be restricted to the end-of-life phase.¹⁴

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614 **Wound Management:**

615

616 Wound management should be guided by regular, comprehensive patient assessment
617 (deficits in perfusion, oxygenation, metabolism, weight status, hydration status) and
618 wound assessments (including size, wound bed appearance, quality and quantity of
619 exudate, periwound skin):

- 620 1. Identify and manage wound infection
- 621 2. Debride devitalized tissue⁸ as appropriate
- 622 3. Maintain moist wound bed and manage wound exudate
- 623 4. Maintain effective pressure redistribution (positioning in bed and chair and
624 transferring techniques)
- 625 5. Manage bowel and bladder incontinence
- 626 6. Provide nutrition and hydration support
- 627 7. Maintain overall management of co-morbidities including psychiatric conditions
- 628 8. Protect peri-wound skin and monitoring for secondary iatrogenic trauma (e.g.
629 skin tear)
- 630 9. Manage local and systemic pain
- 631 10. Perform regularly scheduled wound evaluation to determine wound progress or
632 deterioration
- 633 11. Careful consideration of medications or therapies that may inhibit wound
634 healing (e.g. antineoplastics, anti-inflammatories)
- 635 12. Incorporate interdisciplinary approach and resources through inter-professional
636 communication
- 637 13. Increase strength, endurance and mobility
- 638 14. Strict attention to pressure relief and failure to promote wound healing needs to
639 be monitored
- 640 15. Balance patient functional independence with the wound management strategy

641

642 In wounds failing to show effective progress in an evidence-based timeframe, reassess
643 the patient's wound status, the patient's overall medical status and prognosis to guide
644 interventions.

- 645 • Reconsider acute and chronic disease states, iatrogenic states and medications,
646 nutrition and hydration status
- 647 • Reassess or confirm causation of injury and impediments to wound healing
- 648 • Re-evaluate for previously unidentified underlying pathological conditions
- 649 • Seek additional consultation as appropriate

650

651 **Domain 3.7**

652

653 **Prevention and healing strategies that should be avoided:**

654

⁸ Devitalized tissue: dead tissue from a wound bed; devitalized tissue can appear yellow, tan, or black in color, and can be dry or wet¹⁴

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655 The following preventions and healing strategies have been identified by the Steering
656 Committee as strategies that should be avoided based on the available literature and
657 expert opinion.

- 658
- 659 • Avoid donut seat cushions for pressure redistribution^{†††}
- 660 • Avoid sheepskin for pressure redistribution^{†††}
- 661 • Avoid cytotoxic solutions in clean wounds: Many antineoplastic agents are
662 cytotoxic due to the nature of their action - to target rapidly growing cells. Some
663 solutions, such as undiluted hydrogen peroxide, when used repeatedly, can
664 retard wound healing through the suppression of fibroblast proliferation. ^{****}
- 665 • Avoid heat lamps
- 666 • Avoid hair dryers
- 667 • Avoid wet-to-moist and wet-to-dry dressings as a long term treatment - may be
668 appropriate as a short term option such as in the acute presentation, acute
669 perioperative or as a peri-intervention treatment, where a wound has been
670 extensively debrided, and gross purulence and necrosis is present.^{††††} In the
671 short-term, frequent wet-to-moist, wet-to-dry dressing may be appropriate as
672 transitioning from one therapy to another after an acute deterioration or change
673 in the status of the wound.
- 674 • Avoid packing materials that tend to matt or are non-resilient (avoid using
675 patient care and/or wound care products in a way that result in a matted or non-
676 resilient mass that could produce a point of pressure in the wound [e.g. dense
677 gauze, negative-pressure wound therapy⁹] in weight bearing areas [based on
678 expert opinion]
- 679 • Avoid use of wound care products as a preventive measure over bony
680 prominences that inhibit skin reassessment and could lead to maceration[expert
681 opinion]

682
683

684 RESEARCH RECOMMENDATIONS

685
686 During the course of development of the framework, a number of high-priority areas for
687 each of the three domains were identified. Generally, these areas represent those for
688 which high priorities exist, but for which limited evidence-based literature is currently
689 available. These priority areas are viewed as significant gaps in the management of
690 pressure ulcers.

691

692 Measuring and Staging Pressure Ulcers

- 693 • Utilization of available technologies for pressure ulcer staging
- 694 • Pressure ulcer characteristics that can be used to measure severity and used as
695 quality indicators
- 696 • Further research to predict healing of pressure ulcers such as if you do not achieve a
697 50% area reduction within 12 weeks you can highly predict it will not close

⁹ Negative pressure wound therapy: consists of an open-cell foam dressing covered with an adhesive drape. The dressing is connected to a vacuum pump that creates and maintains a subatmospheric pressure.

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- 698 • Further research needed to determine healing rates by wound location including
699 heels, sacrum, ischial tuberosity – currently delineating locations is difficult due to
700 the current coding system that does not separate ischial tuberosity from sacrum
701

702 Analytics

- 703 • Risk factors for partial-thickness tissue injury pressure ulcers (Stage I and Stage II
704 pressure ulcers) vs. risk factors for full-thickness tissue injury pressure ulcers (Stage
705 III or IV pressure ulcers)
706 • Relationship between partial-thickness tissue injury pressure ulcers (Stage I and
707 Stage II pressure ulcers) and other issues such as quality of care or internal Quality
708 Improvement
709 • Adequate sample size to have stability for full-thickness tissue injury pressure ulcer
710 (Stage III and IV pressure ulcers) data
711 • Appropriate methods to handle small pressure ulcer occurrences such as full
712 thickness tissue injury pressure ulcers (Stage III and IV)
713 • Ability to measure time of tissue damage to occurrence of pressure ulcer
714

715 Prevention and Healing

- 716 • Linking specific processes of care to improved prevention and healing
717 • Further evidence-based research is needed on the role of nutrition in the prevention
718 of pressure ulcers and to determine the effects of different medical nutrition therapy
719 interventions on pressure ulcer healing¹⁰

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¹⁰ Medical Nutrition Therapy (MNT) is a specific application of the Nutrition Care Process in clinical settings that is focused on the management of diseases. MNT involves in-depth individualized nutrition assessment and a duration and frequency of care using the Nutrition Care Process to manage disease.

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