

Multiple Chronic Conditions
Steering Committee Web Meeting



NATIONAL
QUALITY FORUM

*Friday, December 2, 2011
11:00 am – 1:00 pm EDT*

Agenda

- 11:00 Welcome and review of meeting objectives
- 11:05 Review of intended uses of the framework
- 11:15 Themes from the Committee's feedback on the framework report
- 11: 45 Strategic Opportunities for Applying the Framework
- 12:40 Additional Areas for Exploration
- 12:55 Next Steps
- 1:00 Adjourn

Establishing a Measurement Framework for Multiple Chronic Conditions

Department of Health and Human Services (HHS) Frameworks

- National Quality Strategy
- Partnership for Patients
- National Prevention Strategy
- HHS Multiple Chronic Conditions Framework



Public-Private Sector Frameworks/Models

- National Priorities Partnership
- NQF Endorsed Patient Focused Episode of Care Framework
- NQF measure endorsement ongoing projects
- Coordinated Care Models for Targeted Populations



NQF Endorsed Multiple Chronic Conditions Framework

- Definitions
- Domains
- Key methodological issues
- Guiding principles



Intended Uses of the NQF Endorsed Multiple Chronic Conditions Framework

- Input to HHS
- Identify measure gaps
- Guide endorsement decisions
- Guide selection of measures for public reporting and payment
- Roadmap for new delivery models (ACOs, PCMH)
- Inform research

Intended Uses of the Measurement Framework for MCCs

- Provide input to HHS to guide and help align programmatic initiatives targeting individuals with MCCs.
- Support standardization of measures by signaling to measure developers gaps in performance measurement for individuals with MCCs. Specifically, signaling the need for cross-cutting measures that are highly important to individuals with MCCs, such as measures that assess the care provided across settings during a care transition.

Intended Uses of the Measurement Framework for MCCs

- Guide the endorsement of measures that can be used by various public and private stakeholders to assess and improve the quality of care provided to individuals with MCCs. The framework will be used by NQF steering committees charged with evaluating measures and associated methodological considerations.

Intended Uses of the Measurement Framework for MCCs

- Encourage the alignment of incentives by guiding the selection of measures for public reporting and performance-based payment programs. This framework will inform how the Measure Applications Partnership (MAP), particularly the MAP Dual Eligible Beneficiaries and Post-Acute Care/ Long-Term Care Workgroups, gives guidance to public and private payers and purchasers on the selection of measures for specific uses.

Intended Uses of the Measurement Framework for MCCs

- Serve as a roadmap for new delivery models (e.g., accountable care organizations, patient-centered medical homes) that aim to provide patient-centered care across multiple settings.
- Inform future research on the quality of care provided to individuals with MCCs.

Committee Feedback

What are the MCC-specific considerations for the following?

- Burden of Measurement
- Unintended Consequences
- Applying the Framework (Strategic Opportunities)
- Additional areas for input?

Burden of Measurement

- The framework highlights the multitude of measures that are applicable to patients with MCCs, this could result in a high burden of measurement for providers.
- The framework notes strategies to reduce measurement burden
 - Prioritizing measures (guiding principles #3)
 - Multiple data sources, patient reported data (guiding principles #9)
- Are there additional considerations for reducing provider measurement burden?
 - Identification of the care processes that leads to better patient-oriented outcomes?

Unintended Consequences

- Strict adherence to existing quality measures that focus on processes of care may result in overly aggressive treatment and unintended harms
- We have revised the framework to emphasize unintended consequences on page 1 in the discussion of clinical practice guidelines
- Are there additional opportunities to highlight unintended consequences in the framework?
 - Ensuring that a measure set is balanced

Strategic Opportunities for Implementing the MCC Framework

What are the MCC-specific considerations?

- Identifying Measure Gaps
 - Cross-cutting measures that incorporate patient-reported data
 - Measures that address children with MCC
- Standardizing Data Collection, Measurement, and Reporting
 - Common data platform to capture the multiple data sources necessary to comprehensively assess care
 - Data platform that enables gathering of patient-reported information
 - Standardized data elements

Strategic Opportunities for Implementing the MCC Framework

What are the MCC-specific considerations?

- Payment and Delivery System Reform
 - Public reporting to ensure transparency and help inform choices of patients and their caregivers
 - Payment incentives to address the underlying cost drivers for the MCC population
 - Accountable care organizations and medical homes as promising delivery systems for providing coordinated, integrated care to individuals with MCC
 - Evidence-based benefit design

Additional Areas Worthy of Further Exploration

- Providing a collaborative forum (workshop with implementation focus) across vulnerable populations—linking MCC measurement considerations to quality measurement considerations for dual eligible beneficiaries and individuals receiving care in post-acute care and long-term care settings
- Applying and adapting the framework to pediatric populations
- How to further operationalize the framework (e.g., pilots, toolkits)
- Other areas of interest?

Next Steps

Proposed Activity/Deliverable	Timeline
Draft Framework Report	December 5, 2011
Public Comment	December 19, 2011
Web Meeting	Early February 2012
Final Framework Report	Early February 2012
Member Voting	March 2012
CSAC Consideration and Board Endorsement	April 2012