



**Bruce Hall, MD, PhD, MBA (Co-Chair)**

**Professor, Surgeon, Washington University; Vice President for Patient Outcomes, BJC Healthcare**

Bruce Hall, MD, PhD, MBA, obtained his bachelors from Princeton, his PhD and MD from Duke, and trained in surgery at the Brigham and Women's Hospital. He obtained his MBA with honors at Harvard Business School, and subsequently joined Washington University/Barnes-Jewish Hospital in Saint Louis. He teaches health economics and policy, insurance theory, and healthcare management, and his research focuses on the evaluation of quality in healthcare. In his corporate role for Barnes-Jewish Corporation Healthcare, he coordinates several quality evaluation and improvement teams across 13 institutions, and is involved at the highest level in strategic decisions around quality assessment. Nationally he serves as Associate Director for the ACS-NSQIP, and has served the Joint Commission and NQF on several projects.

**Sherrie Kaplan (Co-Chair)**

**Professor of Medicine, UC Irvine School of Medicine**

Dr. Kaplan came to UCI in 2003 from Tufts University School of Medicine and the Harvard School of Public Health. Her work on the application of psychometric techniques to the assessment of performance of varying levels of the healthcare system, from healthcare organizations to individual physicians, has made her a national expert on this controversial topic. Dr. Kaplan received her undergraduate, MPH, MSPH and PhD from UCLA, the latter in a joint program between public health and measurement psychology.

**Katherine Auger, MD, MSc**

**Assistant Professor of Pediatrics, Cincinnati Children's Hospital**

I am a pediatric hospitalist and health services researcher. I completed my pediatric training, chief residency, and pediatric hospital medicine fellowship at Cincinnati Children's Hospital. I also completed a master's degree in Health and Healthcare Research as part of the Robert Wood Johnson Foundation clinical scholars program. My research focus is in factors that contribute to pediatric inpatient utilization, in particular readmission. I am currently on faculty at Cincinnati Children's Hospital in the Division of Hospital Medicine and in the James M. Anderson Center for Health Systems Excellence.

**Frank Briggs, PharmD, MPH**

**Vice President, Quality and Patient Safety, West Virginia University Healthcare**

I am currently Vice President of Quality at WVU Healthcare. I completed my Bachelors and Doctor of Pharmacy at Massachusetts College of Pharmacy and three years of residency training in pharmacy and administration at The Johns Hopkins Hospital while earning my Master of Public Health and Certificate in Healthcare Finance and Administration from The Johns Hopkins University Bloomberg School of Public Health. I have responsibility for quality, safety (patient/employee), patient satisfaction, care management (utilization and discharge planning), and performance improvement. I have published on quality and currently serve on the CMS Technical Expert Panel for the development of quality measures.

**Jo Ann Brooks, PhD, RN**  
**System Vice President Quality and Safety, Indiana University Health**

Dr. Brooks is employed at Indiana University Health which is a multi-hospital system (18 hospitals) with its headquarters located in Indianapolis, Indiana. She served as the Vice President of Quality and Safety for the academic medical center for six years and is presently the System Vice President for Quality. In her primary role, she is responsible for aligning quality and patient safety across the hospital system and the employed physician group, Indiana University Health Physicians. She also provides orientation and ongoing education to the Board of Directors regarding quality and safety. She is certified in Medical Quality (CMQ) through the American College of Medical Quality. She is actively involved at the national level with the American College of Chest Physician and is past chairperson of their National Quality Improvement Committee. She is a member of the ANA Advisory Committee for Development of Care Coordination Quality Measures 2013 and a member of the 2013 Acute Respiratory Failure Clinical Workgroup (workgroup headed by Dr. Mark Metersky, CMS).

**John Bulger, DO, MBA**  
**Chief Quality Officer, Geisinger Health System**

John B. Bulger, DO, MBA has been the Chief Quality Officer for the Geisinger Health System since 2011. In this role he leads Geisinger's Division of Quality and Safety and is responsible for leading and disseminating Geisinger Quality. Dr. Bulger served until the spring of 2012 as Director of Geisinger's Hospital Medicine Service Line. He founded Geisinger Medical Center's hospitalist model in 1999 and lead the program's development to include six hospitals and over 100 physicians and advanced practitioners. Dr. Bulger serves on regional and national groups aimed at improving quality of care including the Pennsylvania Patient Safety Authority; the AHRQ's standing workgroup on evaluation of its Quality Indicators™ and leading the Society of Hospital Medicine's participation in the American Board of Internal Medicine Foundation's Choosing Wisely Campaign®.

**Mae Centeno, DNP, RN, CCRN, CCNS, ACNS-BC**  
**Director Chronic Disease Care, Baylor Health Care System**

Mae Centeno DNP, RN, CCRN, CCNS, ACNS-BC has 25+ years of professional nursing experience. After earning her Master's in Science in 2003 from Texas Woman's University, she began her career as an Advanced Practice Registered Nurse for vulnerable patients with chronic heart failure. In this role, she collaborated with various physicians and ancillary leaders to improve care delivery and access for patients to reduce readmission rates. A few years later, the focus expanded to include pulmonary hypertension and interstitial lung disease. A year after completing her Doctorate in Nursing Practice from Texas Christian University in 2010, she assumed the Corporate Director for Chronic Care Continuum for the Baylor Health Care System. Her responsibilities include improving the care of patients with chronic illness across the care continuum and reducing readmission rates.

**Helen Chen, MD**  
**Chief Medical Officer, Hebrew SeniorLife**

Helen Chen, MD completed her internal medicine residency and geriatric medicine fellowship at University of California, San Francisco where she was the Director of Geriatrics and Extended Care for the San Francisco VA Medical Center/UCSF. She was also the Chief Medical Officer for the Center for Elders' Independence, a PACE program, where she was responsible for quality improvement and reducing admissions and readmission rates. Dr. Chen is currently the CMO of Hebrew SeniorLife, a Harvard Medical School affiliate and multi-campus senior housing and healthcare organization that provides care across the continuum,

including post-acute skilled nursing and long term care. Her responsibilities include improving clinical quality, utilization, and care coordination.

**Ross Edmundson, MD**  
**Vice President Medical Director, Adventist Health System, Florida Hospital**

Dr. Edmundson is the Vice President Medical Director of Health Care Management and Case Management at Florida Hospital, the largest Medicare hospital provider in the country. He has diverse Medical Director experience in clinical practice, hospital management and health plan management. In his current role, he has implemented process and planning improvement initiatives that have reduced system-wide readmissions. In addition, he leads the development of quality assurance and performance improvement programs. He is also a board member of the Central Florida Regional Health Information Organization where he serves as the Treasurer and chairs the Clinical Research Committee.

**W. Wesley Fields, MD, FACEP**  
**Board of Directors, CEP America; Assistant Clinical Professor, Department of Emergency Medicine, UC Irvine Medical Center**

William Wesley “Wes” Fields, MD, FACEP is the Founding Chair of the Emergency Medicine Action Fund (EMAF), which pursues an agenda that supports quality and value in emergency care. He is also Assistant Clinical Professor of the Department of Emergency Medicine at the University of California at Irvine Medical Center and the longest-serving board member and past Chairman of the Board of CEP America, the largest acute care partnership in the United States, with 2,000 emergency clinicians, in more than 100 service locations in urban, rural, and community hospitals and ambulatory urgent care clinics in nine states. His role with CEP America offers him a truly unique perspective of the many important factors that impact admissions and readmissions for a variety of conditions in the numerous communities that CEP serves. Dr. Fields is the most recent winner of the 2013 Colin C. Rorrie Award for Excellence in Health Policy for his significant achievements and outstanding contributions in health policy. Dr. Fields has been an active Fellow of ACEP since 1986 and chaired several important efforts including ACEP’s Safety Net Task Force (1998-1999), Managed Care Section 1995-1997, and served as President of the California Chapter of ACEP 2003-2004.

**Steven Fishbane, MD**  
**Chief Division of Kidney Diseases and Hypertension, North Shore University Hospital and LIJ Medical Center**

Dr. Fishbane is Chief Division of Kidney Diseases and Hypertension, North Shore University Hospital, Vice President, North Shore-LIJ Health System, and Director of Clinical Research, North Shore-LIJ Department of Medicine. He also serves as Professor of Medicine Hofstra North Shore-LIJ School of Medicine. As Chairman, Quality Monitoring Council, Long Island Health Network, he reviewed 10-hospital network data comparing disease severity adjusted measures of quality and efficiency of care. The LIHN QMC has driven substantial improvements in measures of quality, efficiency, and patient safety. Dr. Fishbane serves on the Editorial Board for multiple scientific journals.

**Laurent Glance, MD**  
**Professor and Vice-Chair of Research, Department of Anesthesiology, University of Rochester School of Medicine**

I am Professor (with tenure) and Vice-Chair for Research in the Department of Anesthesiology at the University Of Rochester School Of Medicine. I have an adjunct appointment as a Senior Scientist at RAND Health. I obtained my M.D. at Cornell and undergraduate degree at Dartmouth. I am a cardiac anesthesiologist, trained at New York-Presbyterian Hospital (Cornell) for residency and Memorial Sloan-

Lettering for critical care medicine. My research has been funded by AHRQ, and has focused on quality measurement and risk-adjustment.

**Antony Grigonis, PhD**

**Vice President of Research and Quality, Select Medical, Select Medical**

Dr. Grigonis earned his PhD in 1982 and has been involved for the past 20 years in Medicare payment systems analysis, claims data and clinical outcomes for post-acute care facilities including Long Term Acute Care Hospitals, Skilled Nursing Facilities and Inpatient rehabilitation facilities. Large breadth and depth of knowledge demonstrated by his 17 publications covering an expansive array of topics.

**Leslie Kelly Hall**

**SVP Policy, Healthwise**

Hall is widely recognized as a leader in health care information technology. As a health system Chief Information Officer her achievements in the provider market have made a significant impact on patients and physicians and on the health care system in the state of Idaho. In 1996, she created Idaho's first physician portal and in 2003 Idaho's first patient portal. And Hall was the driving force behind the development of the Idaho Health Data Exchange. In 2004 her efforts were recognized by Business Week as one of the top 50 Web Smart leaders in the country. Hall's efforts in policy include appointment by HHS Secretary Sebelius to the Health Information Technology Committee, where her efforts have expanded to: Chair, Patient Engagement Power Team, member Meaningful Use Power Team; Patient Engagement Meaningful Use Sub-team, Care Coordination Meaningful Use Sub-team, Privacy and Security, and recently she was part of the Patient Access Summit at the White House.

**Paul Heidenreich, MD, MS, FACC, FAHA**

**Professor of Medicine, Stanford University School of Medicine**

Dr. Paul Heidenreich is Professor of Medicine and Health Research and Policy at the Stanford University School of Medicine. He is a practicing non-invasive cardiologist and directs the VA's Chronic Heart Failure Quality Enhancement Research Initiative, a center actively engaged in improving the quality of heart failure care throughout the VA System. Dr. Heidenreich has an extensive background in health services research in the areas of implementation, quality improvement, and cost-effectiveness research. He is currently the Chair-Elect of the American College of Cardiology and American Heart Association's Task force on Performance Measurement.

**Karen Joynt, MD, MPH**

**Instructor in Cardiovascular Medicine, Brigham and Women's Hospital**

Karen E. Joynt, M.D., M.P.H. is Instructor in Cardiovascular Medicine at Brigham and Women's Hospital and Harvard Medical School, and Instructor in Health Policy and Management at the Harvard School of Public Health. She is also a practicing cardiologist in the VA Boston Healthcare System.

Dr. Joynt's research interests include: 1) Improving the measurement of the quality and efficiency of hospitals and health systems; 2) Understanding the impact of policy interventions on health care, with a focus on pay-for-performance, penalties-for-performance, and public reporting; and 3) Reducing disparities in care, with a focus on the performance of minority-serving providers.

**Paula Minton-Foltz, RN, MSN**

**Assistant Administrator, Patient Care Services; Associate Director, Patient Safety and Quality Operations  
Assistant Administrator**

Harborview Medical Center is one of 8 entities in the UW Medicine System for Health. In the past 3 years, Paula Minton-Foltz has been a leader at the UW Medicine level in patient readmissions. She is the executive sponsor of Harborview's IHI STAAR (State Action on Avoidable Readmission) initiative. WA State was one of the original 3 state pilots, and Harborview was in the original facility selection. In that capacity, she partnered with IHI, other members on the initiative, and WA State's Hospital Association to identify at-risk populations and provide a system approach to seamless transitions.

**Paulette Niewczyk, PhD, MPH**

**Director of Research, Uniform Data System for Medical Rehabilitation**

I have worked as a researcher in the medical field for the past 12 years, five of which were in the hospital-setting. I joined the UDSMR team 7 years ago and during my tenure I have been heavily involved in analyzing medical rehabilitation data. In particular, I have been involved in academic collaborations with the aim to identify factors associated with readmission to the acute care setting from inpatient rehabilitation facilities in several impairment groups including stroke and burn injury patients. In addition, I have expertise in creating measurement tools used in rehabilitation field.

**Carol Raphael, MPA**

**Former President and Chief Executive Officer of Visiting Nurse Service of New York**

Carol Raphael, MPA, is President and Chief Executive Officer of Visiting Nurse Service of New York. Carol Raphael served as the President and Chief Executive Officer of the Visiting Nurse Service of New York (VNSNY), the largest nonprofit home health agency in the United States from 1989 to 2011. Ms. Raphael expanded the organization's services and launched innovative models of care for complex populations with chronic illness and functional impairments. Prior to joining VNSNY, Ms. Raphael held executive positions at Mt. Sinai Medical Center and in New York City government. Currently, Ms. Raphael is an Advanced Leadership Fellow at Harvard University. She chairs the New York eHealth Collaborative a public-private partnership working to advance the adoption of health information technology. She is the Chair of the Long-Term Quality Alliance, a member of the National Quality Forum Coordinating Committee where she chairs its Post-Acute/Long-Term Care Workgroup and was a member of New York State Governor Cuomo's Medicaid Redesign Team. She is helping to spearhead a Commonwealth Fund project to spur the development of high-performing integrated health plans for dual eligibles.

**Pamela Roberts, PhD, MSHA, ORT/L, SCFES, FAOTA, CPHQ**

**Manager for Inpatient Rehabilitation; Quality, Education, and Research; and Neuropsychology, Cedars-Sinai Medical Center**

Pamela Roberts, PhD, MSHA, ORT/L, SCFES, FAOTA, CPHQ is an occupational therapist and administrator with 30 years of experience in treating patients and measuring quality. Her expertise is widely regarded by her peers as evidenced by her appointment as manager of multiple areas within the Cedars-Sinai Medical Center including inpatient rehabilitation and quality, education research, and neuropsychology in which she is responsible for the coordination of quality management initiatives, performance improvement, and outcomes management. She has also given numerous presentations and has authored nearly 50

publications many of which deal with a variety of topics including measuring readmissions and quality improvement.

**Alison Shippy, MPH**

**Associate Director, Consumer-Purchaser Alliance, National Partnership for Women & Families**

Alison Shippy currently works for the National Partnership for Women and Families and serves as Associate Director with the Consumer-Purchaser Alliance – a collaboration of leading consumer, employer and labor groups working together to promote the use of performance measurement in health care to inform consumer choice, value-based purchasing, and payment. Alison first worked in clinical research and hospital quality/patient safety for Memorial Sloan-Kettering Cancer Center in New York City and most recently worked for the American Academy of Dermatology on issues of performance measurement, patient safety, and value. Alison holds an MPH in health policy and management from Columbia University.

**Thomas Smith, MD, FAPA**

**American Psychiatric Association**

As a Columbia faculty member, Dr. Smith has been principle investigator on recent research projects focusing on transitions from inpatient to community-based services, medication adherence, and management of physical health problems in individuals with chronic mental illness. Results from these projects have been published and are informing his team's work to develop practice standards and performance measures in New York State. Prior to coming to Columbia University, Dr. Smith completed his psychiatry residency training at the University of Chicago in 1989 and subsequently worked for 12 years at the Weill Medical College of Cornell University.

**Ronald Stettler**

**Vice President Health Care Economics, UnitedHealth Group**

My undergraduate degree is in Industrial and Systems Engineering and my graduate degree is a Master of Business Administration with an emphasis in information technology both from the University of Southern California. I have worked in the health insurance industry since 1995, initially with HealthNet as a manager and later as a director in the Quality Initiatives department. I have been with UnitedHealth Group for the last 15 years as Vice President of Health Care Economics/Medical Informatics. I have national responsibility for a team of biostatisticians, programmers, and developers focused on improving quality and healthcare utilization for the plan.

**Cristie Travis, MHA**

**Chief Executive Officer, Memphis Business Group on Health**

Cristie Upshaw Travis is CEO of MBGH, a business coalition with employer members providing health care benefits to approximately 350,000+ residents of the Mid-South and Tennessee. She is former Chair of the Board of the National Business Coalition on Health and The Leapfrog Group, where she is currently Vice Chair and serves on the Purchaser Advisory Committee for NCQA. She is Vice Chair of NQF's CSAC and serves on several other NQF committees and workgroups. Travis is a member of the Board of Trustees for Southern College of Optometry and has served in leadership positions for regional health-related non-profits including the Healthy Memphis Common Table, Healthy Shelby, Healthier Tennessee and advisory councils for the University of Memphis. She has her Master of Science in Hospital and Health Administration from the University of Alabama at Birmingham.