



**Physician Office Technical Advisory Panel
Serious Reportable Events in Healthcare Project**

Steven Kaplan, MD, FACEP

Chief Medical Director; Quality and Patient Safety Officer, Ambulatory Care—New York Presbyterian Hospital

Steven Kaplan, MD is the Chief Medical Director and Quality and Patient Safety Officer for Ambulatory Care at NewYork-Presbyterian Hospital. In this position, Dr. Kaplan is responsible for overseeing the clinical operational activities of the 14 primary care practices, 7 school based health centers and more than 65 specialty care practices of the NewYork-Presbyterian Hospital Ambulatory Care Network. In addition, Dr. Kaplan leads the Network's Quality and Patient Safety Programs integrating multidisciplinary clinical, educational and research activities with local, state and federal regulatory programs for quality and patient safety.

Dr. Kaplan is a board certified Emergency Medicine physician with 20 years experience in the practice of Emergency Medicine. Prior to assuming his current role, he was the Associate Director for Emergency Medicine Operations at the NewYork-Presbyterian Hospital – Weill Cornell Medical Center.

Catherine C. Roberts, MD

Associate Professor of Radiology—Mayo Clinic

Catherine C. Roberts, MD, is a radiologist at Mayo Clinic in Phoenix, Arizona. Dr. Roberts has significant experience in quality improvement and performance measurement, especially with regard to imaging procedures. At Mayo Clinic Arizona, Dr. Roberts serves as patient safety chair, Mortality Review Subcommittee chair, Quality Review Board vice chair, and Quality Council member. Dr. Roberts serves on several committees at a national level, including the American College of Radiology, where she is actively involved with establishing and monitoring performance metrics. Dr. Roberts is a nationally invited speaker and writer on quality improvement topics.

Michael A. Steinman, MD

Associate Professor of Medicine in Residence, Division of Geriatrics—University of California, San Francisco

Michael A. Steinman, MD, is an associate professor of medicine at the University of California—San Francisco and the San Francisco VA Medical Center. Dr. Steinman’s research focuses on evaluating and improving prescribing quality in clinically complex elders. He has published over 30 peer-reviewed original research papers and currently holds several grants from the VA Health Services Research and Development Service and from the National Institute on Aging and the American Federation for Aging Research. In addition to his research, Dr. Steinman maintains an active geriatrics practice at the San Francisco VA Medical Center.

Diana Swanson, MSN, NP-C

Past President—American Academy of Nurse Practitioners

Diana Swanson, MSN, NP-C, is a family nurse practitioner who works in a rural practice in Nashville, Indiana. She is past president of the American Academy of Nurse Practitioners (AANP); government affairs liaison for the Coalition of Advanced Practice Nurses, a fellow of the AANP and active in legislative issues. She was chair of the Fellows of the American Academy of Nurse Practitioners (FAANP) Medical Home Think Tank, and a participant in the 2009 AANP Health Care Reform Think Tank. She is a graduate of Indiana University, Northern Kentucky University and will be a student in the George Washington University DNP program in the fall of 2010.

James S. Taylor, MD

Consultant Dermatologist—Cleveland Clinic

James S. Taylor, MD, is consultant dermatologist at Cleveland Clinic and deputy chair of the Committee on Patient Safety and Quality of the American Academy of Dermatology. He is a recent vice-president of both the American Academy of Dermatology and the American Dermatological Association and past president of the Academy of Medicine of Cleveland and Northern Ohio. Dr Taylor is also editor emeritus of the *Cleveland Clinic Journal of Medicine* and is the author/co-author of more than 200 scientific articles. He is a graduate of Indiana University School of Medicine and is certified by the American Board of Dermatology.

Saul N. Weingart, MD, PhD

Vice President, Quality Improvement & Patient Safety—Dana-Farber Cancer Institute

Saul N. Weingart, MD, PhD, is vice president for quality improvement and patient safety and director of the Center for Patient Safety at Dana-Farber Cancer Institute, and associate professor of Medicine at Harvard Medical School. Dr. Weingart's research examines patient safety in primary and specialty care, and the role of patient engagement. He serves on the board of governors of the National Patient Safety Foundation and as chair of the editorial advisory board of the *Journal on Quality and Patient Safety*. A general internist, Dr. Weingart holds a doctorate in public policy from Harvard and an MD from the University of Rochester.

Elizabeth Wertz Evans, RN

Consultant—Corazon, Inc.

Elizabeth Wertz Evans, RN, brings an extensive healthcare background, a notable education, and diverse professional experience in clinical and operational aspects of healthcare to her role as a consultant at Corazon. Her 30-year career has focused on patient safety and quality, health information technology, practice management, financial management, strategic planning, joint ventures, education, and training. This range of experience in both hospitals and physician practices has proven to be instrumental and effective in defining both management and knowledge requirements for achieving excellence. She also has a wealth of experience in streamlining operations for well-developed or newly-expanded heart and vascular programs and physician groups. Ms. Evans is heavily involved with professional groups, including the Board of Directors and Executive Committee within the Medical Group Management Association (MGMA), while also serving as the chairperson for the Ethics Committee, and a founding member of both the Patient Safety and Quality Committee and Leadership Trainers Committee for the organization.